

Benjamin Feingersh

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Education

Northeastern University, Boston, MA September 2008 – December 2012
College of Computer and Information Science
Bachelor of Science in Computer Science and Cognitive Psychology, 2012
Related Coursework: Software Development, Artificial Intelligence, Computer Graphics, Programming Languages, Human-Computer Interaction, Object-Oriented Design, Systems and Networks, Database Design, Seminar in Cognition, Calculus II, Statistics for Psychological Research
Honors: Dean's Scholarship

Winston Churchill High School, Potomac, MD August 2004 - May 2008
High School Diploma
Related Courses: Advanced Placement (AP) Computer Science, AP Calculus, AP Psychology
Honors/Activities: Honor Roll (four years), AP Scholar with Distinction, Varsity Lacrosse Team

Computer Knowledge

Languages: Java, Racket/PLT Scheme, SQL, R
Markup Languages: HTML5, CSS3, XML, JSON
Operating Systems: Windows 98/XP/Vista/7, Mac OS X
Software: Microsoft Office Suite (Word, Excel, Powerpoint, Outlook), Eclipse, Git, Adobe Creative Suite 3
Other: Android SDK

Work Experience

Merrill Corporation, Boston, MA July 2013 – Present
Client Support Specialist

- Answered calls from end users and troubleshooted issues ranging from hardware compatibility to front end usability
- Conducted training sessions with users via phone and video conference

GoodTwo, Inc., Boston, MA May 2012 – September 2012

- Developed a client-facing landing page that integrated using ASP.NET and the MVC model
- Coordinated and implemented local deals in Filemaker with SQL database.

Where, Inc. (now PayPal Media Network), Boston, MA July 2010 – December 2010
Android Developer Co-op

- Developed code for the WHERE Android application, ranging from front-end user interface to API integration and platform compatibility
- Managed firmware on various devices to ensure excellent compatibility with application
- Worked closely with user experience engineers to develop stellar user flow and compelling interface design

Bechtel National, Systems and Infrastructure, Frederick, MD May 2009 - August 2009
User Support Intern

- Installed hardware, software and operating systems for Windows XP and Mac OS X
- Set up and installed server hardware with Microsoft Server 2003
- Conducted in-house user technical support for upwards of 200 users

References Available Upon Request